



## Smart Site



Smart Site is a smart phone application that is fully integrated with EMiR to manage job information. It allows the capture of all job-related activity by your workshop and site engineers, wherever they are working.

### OVERVIEW

Smart Site is an Apple iOS and Android application that will allow your engineers to:

- Register and create new jobs in EMiR as they arrive into the workshop or for additional work carried out on site.
- Look at a list of jobs to be done with postcode information to help with directions instantly accessible in Smart Phone map applications.
- View detailed job information.
- Record their hours worked on the job along with the activity undertaken.
- Record mileage and other expenses.
- Record the work carried out.
- Record any notes about the work that was done.
- Fill in a safety checklist defined in EMiR.
- Complete one or more 'Service Checklists' with each option having a Pass/Fail or N/A tick against it. You can also then tick to show if additional work is required along with an order number and record whether the machine is safe to operate. The service checklists are then instantly available in EMiR and can be interrogated to show jobs that have failed a service item, or require further work, etc.
- Take photographs of the work undertaken or the unit's condition.
- Get a customer signature to sign off the work that has been completed.
- Close the job as completed.

- Link and send documents to the job from EMiR, such as RAM's, so the engineer has all the documentation they need to complete the job.
- One job can be created for several assets, each with their own service checklists.
- Review the history of previous repairs and servicing for the asset.
- View Labour Scheduling bookings of what labour and resource is required for the job.
- Raise a job from Smart site for out-of-hours breakdown work.
- Engineers can request a job to assign themselves to it, if needed.

EMiR Smart Site is a smart phone application designed for Apple iOS and Android devices which talks directly to EMiR when synchronised but, importantly, works off-line when there is no phone signal or internet connectivity available.

Put simply, Smart Site removes the need for engineers to be filling in reams of paperwork [that may or may not arrive back in the office!] and allows you to see job information in real time.

The EMiR administrator can re-open jobs if needed, and all costings and other recorded activity can still be edited and updated from within the EMiR system.

All in all, Smart Site allows you to capture all of the information you need from your engineers to ensure that job processing is smooth and transparent, whilst at the same time, ensuring that you still have total control of job costing information and which information is presented to the client.

## Smart Site has many useful features to help deliver real benefits to your business:

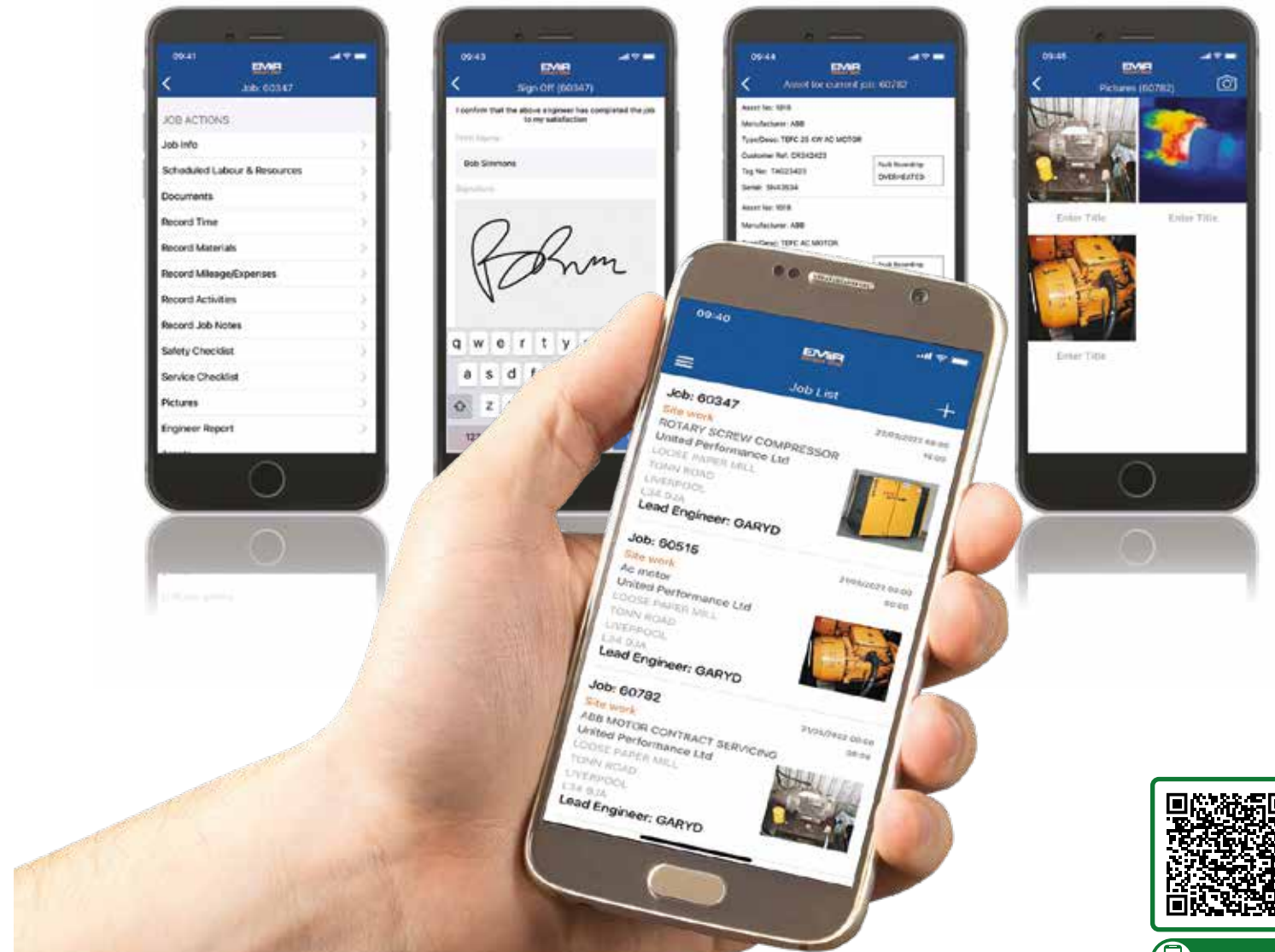
### FEATURES & BENEFITS

- EMiR allows you to allocate jobs to engineers, complete with their site address and key job details, so that their work schedule is immediately available via Smart Site.
- At any convenient point the engineer can update the job with all the key costs directly from Smart Site. They can record their hours, expenses and any materials used which will directly update stock levels, ensuring your EMiR system is kept up-to-date even while your staff are at a customer's site.
- The engineer can also record any important notes or change of working requirements and these are instantly updated in EMiR for all staff to see.
- At the end of the job, the engineer can complete one or more service checklists [if required] and get a customer signature for the work completed, which shows the customer the hours worked and the spare parts used. This is effectively approval for the work completed and will be stored against the job in EMiR. This will certainly help with getting your invoice approved!
- With the growing need for risk assessments and health & safety checklists, the engineer can easily complete these in Smart Site to ensure that this necessary documentation is completed and is again stored against the job within EMiR.
- EMiR instantly reflects any changes or updates made via the Smart Site application, but all of the information can still be changed or updated by key staff using the normal EMiR windows application.
- The customer sign-off sheet and the information collected in the safety and service checklists in Smart Site can be printed and emailed to the client directly from EMiR.



“ At Wilson’s, we provide many on-site services for our clients, and we wanted to ensure that we had the same control of those jobs as we do with our workshop jobs. By using Smart Site, we can now ensure that this is the case and that our information is always up-to-date and accurate. ”

Graham Brooker  
Managing Director, Wilson Electric Ltd



SCAN ME