Asset Tracker

EMiR
Electro-Mechanical Information Resource

The Asset Tracker Extension is designed to allow your customers to enquire on their managed asset details via a secure web portal.

OVERVIEW

Easy Asset Management

Your customers can access the system whenever they like and have controlled and secure access to their own asset information. (You must be running the **Asset Management** Module within your EMiR software for this Extension to be applicable).

Data Availability

The **Asset Tracker** Module allows your customers to view their EMiR **Asset Management** data. Your customer can enquire by the location, technical details or key motor references to find out any information they need about their own assets that you maintain, including:

- **The technical details and references about each motor**
- **The current status of an asset as to whether it is active, spare or has been scrapped**
- **The site, location and sub-location of where it is used**
- **The EX status and unlimited notes on EX related issues**
- **Unlimited environmental information notes**
- **Unlimited general notes about the item**
- **Additional comments [transfers to EMiR jobs]**
- **Photos of the asset to help identification that also transfer to the job**

- **Link and access any type of associated file [Word™, Excel™, Text, CAD, etc.]**
- **Analyse fault information. Identify all the faults seen against the asset along with their frequency**
- **Track if a managed asset is surpassed by another or is surpassing another**
- **View all the jobs for the managed asset with status, price, delivery and invoicing details. In short, a comprehensive view of all activity undertaken on the asset.**
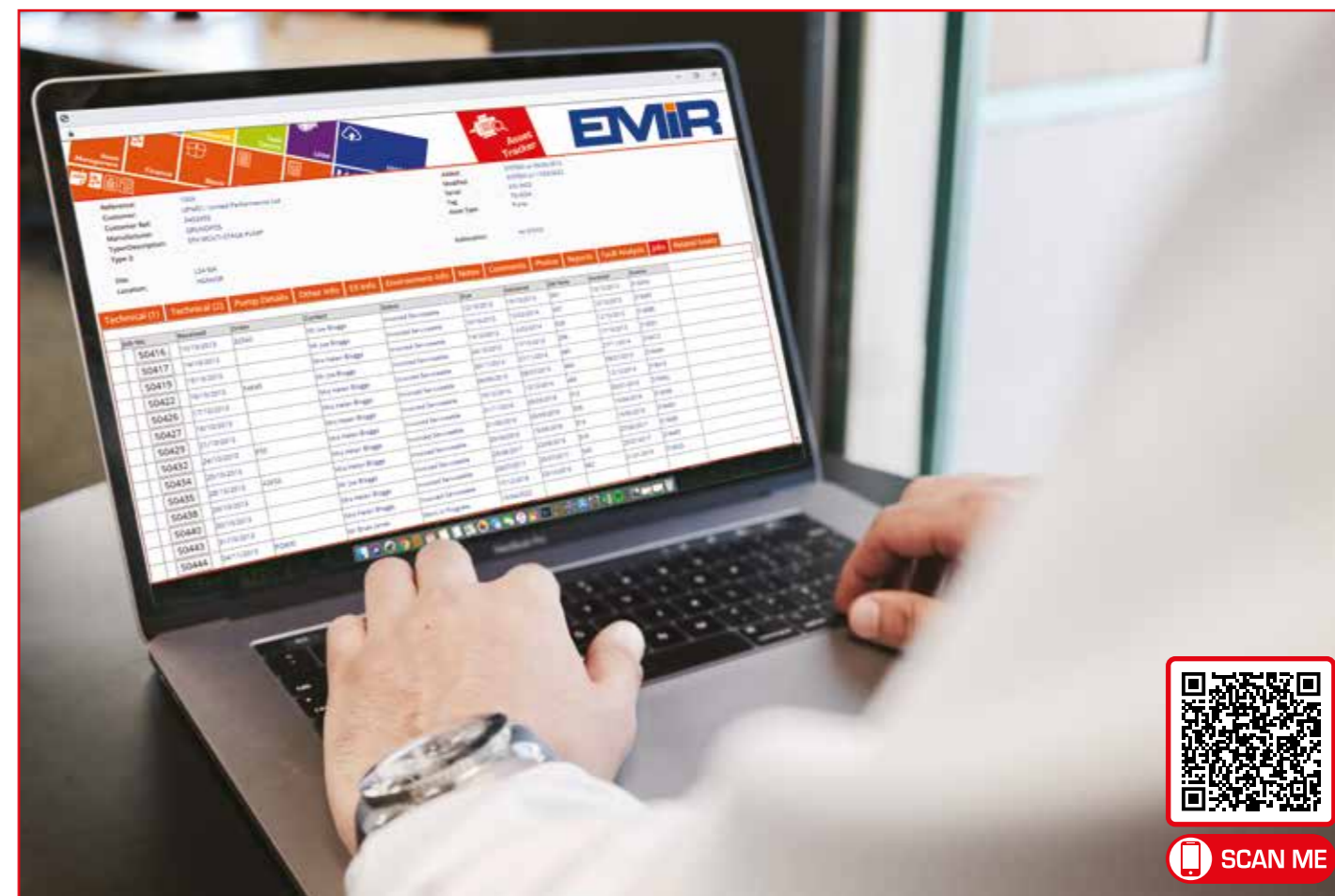
Hardware Requirements

As the information is displayed via the use of a website, it is essential that your EMiR system is based on a server that is capable of hosting a website such as a Microsoft Windows Server with its IIS web hosting platform. The server also needs to have its own fixed IP address and be connected to a broadband connection so that data can be transmitted in a timely fashion over the Internet.

Hosting your EMiR solution on **EMiR-Cloud**, our hosted server solution guarantees that your every IT need is accommodated. Remote connections for your customers to **Asset Tracker** are just one of the many benefits, for more information turn to the EMiR-Cloud page.

MAWDSLEYS

The Asset Tracker Extension has many useful features to help deliver real benefits to your business:

FEATURES & BENEFITS

- The **Asset Tracker** Extension allows the customer to get the latest information on their managed assets without the need for a phone call or any direct involvement or other action from your own staff. So this saves you and your staff time in answering phone calls or chasing clients unnecessarily.

- As the **Asset Tracker** Extension is an online tool, it can also be accessed by your own engineers, to help identify the correct items to work on whilst they are on site.

- The **Asset Tracker** Extension provides the customer with a detailed picture of their assets – including photos and location information, which will help them in identifying where their assets are located and what they look like. This is essential for identifying the correct items for repair work or maintenance tasks.

- The **Asset Tracker** Extension provides comprehensive information on each asset, including detailed fault analysis, the number of times it has been repaired or maintained and all the relevant information they could require. Not only does it give instant access to the information, but you can be assured that no sensitive costing information will be displayed, so they won't be accessing any price/profit sensitive information. It is also read-only, so it cannot be changed or modified by the client directly.

- **Asset Tracker** is a totally secure environment with protects your information and that of your customers.

- Whilst the **Asset Tracker** Extension is an extremely powerful asset management tool, it does not require huge expense to implement, with the hardware requirements limited to a Windows Server with a broadband connection. This is pretty standard for EMiR customers who have adopted EMiR-Cloud or run their own internal servers.

- There are very few companies who can offer the client an online enquiry system of such complexity and availability for their key electro-mechanical assets, so it will simply put you way ahead of the competition! Not bad for a system that just requires you to run your EMiR system as normal and will automatically provide the information the client needs via **Asset Tracker** at their convenience, 24 hours a day, 365 days a year!

SCAN ME

Visit us today at **www.emirsoftware.com** or call **0845 009 4588**